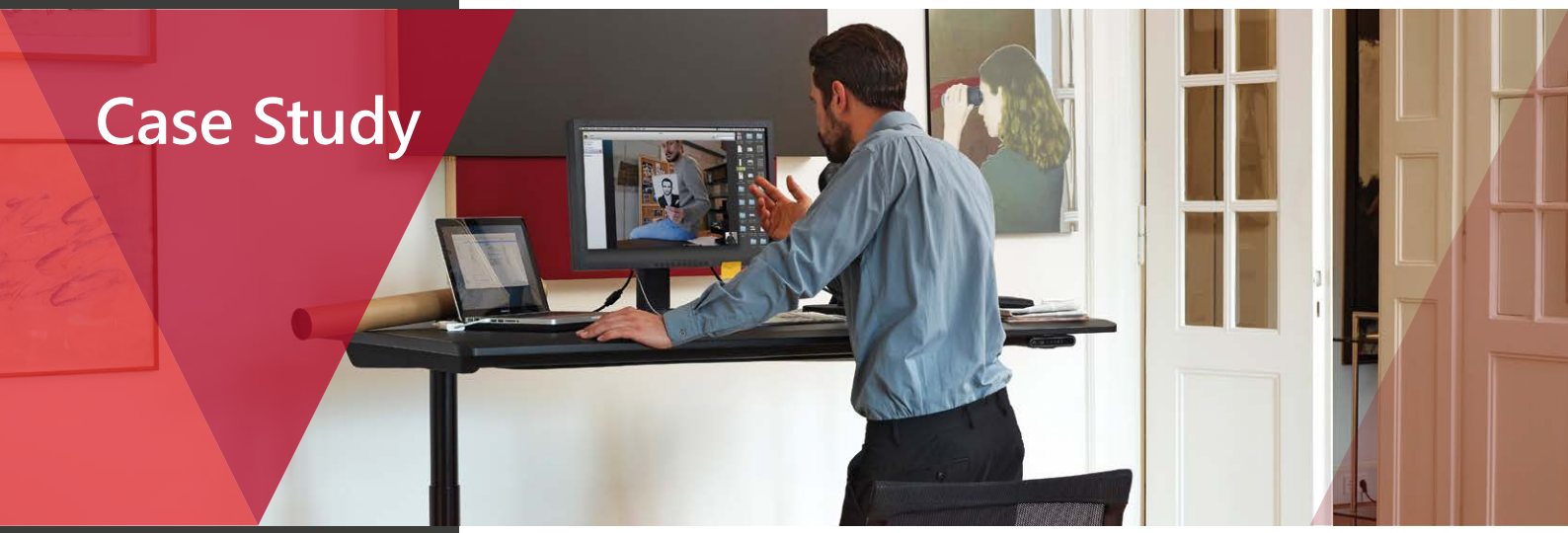
novaCapta

Case Study



vitra.

Company Profile

Vitra is a Swiss company which produces and distributes home and office furniture. Vitra's guiding principle is to create innovative products and concepts with major designers. Developed in Switzerland, the products are distributed worldwide. Architects, companies and private users use them to create inspiring work and living spaces as well as public areas.

Technologies

novaWorxx
SharePoint
Teams

Mobile, productive, well thought-out: the new Modern Workplace from Vitra

Challenge

- Establish transparent processes
- Enable mobile working
- Replace the Skype for Business telephone system
- Use provisioning solution for the provision of virtual collaboration rooms

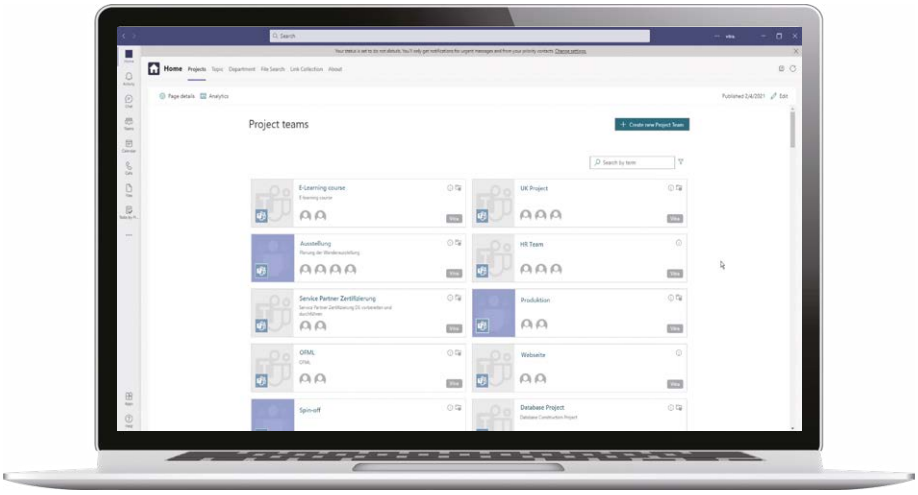
Solution

- M365 as a technical platform
- MS Teams and self-service as a collaboration platform
- novaWorxx to manage and structure the collaboration

Benefit

- All information, documents and collaboration tools are combined in one digital platform
- Management of MS Teams and SharePoint supported by self-service functionalities, governance and lifecycle
- Individual templates for three types of use: departments, project teams and long-term projects

How can digital collaboration be orchestrated with M365 to enable departments to work together efficiently? This was the question Vitra placed when they decided to make internal processes more transparent and enable mobile working. A new communication platform became necessary because Microsoft announced to replace Skype for Business with Microsoft Teams. Enough reasons to look for a new, holistic solution and enhance the digital workplace. Together with novaCapta, they decided on a Modern Workplace based on the M365 cloud services, MS Teams, SharePoint Online and OneDrive.



Implementing digital collaboration successfully

For Vitra, teamwork means joint projects, regular meetings, organisation, communication and a corporate goal. With MS Teams, Vitra has opted for a collaboration platform on which digital collaboration can be organised in virtual "rooms". In order to enable the provision as well as the management of virtual rooms or teams, according to Vitra's criteria, MS Teams was supplemented by the app novaWorxx. novaWorxx was developed by novaCapta to combine guided room provisioning, governance and lifecycle for MS Teams, SharePoint, Planner and O365 Groups in a single tool. In the joint project with Vitra, novaWorxx was significantly further developed and new features were added.

> "With novaCapta, we have succeeded in establishing transparent and interdisciplinary cooperation across all departments in the company."

Stefan Böhme – Head of Global Workplace Services & Engineering, Vitra

Rules for a successful digital collaboration

Three types of use cases were identified at Vitra for the design of the virtual spaces: departments, projects and topics. Departments addresses the individual departments of the company. Projects encompasses the collaboration of a cross-departmental project team, which is often bound by deadlines. Topics points to the issues that reoccure over a longer period of time, such as sustainability. The three types were translated into templates with novaWorxx. Each template can be used to define clear rules, structures and processes for sustainable cooperation. With the help of a self-service process, employees can independently create new virtual rooms for projects or topics. Inside the virtual rooms, they can organise their project work, exchange information with each other, share documents, and much more. The self-service function not only relieves the IT department, but also maintains control over the various teams.

MS Teams as a success factor

Even during the ongoing implementation of the project, MS Teams proved to be a success factor for Vitra. Despite the spread of the Corona virus and the associated contact restrictions, the company was able to continue its daily business. With the new Modern Workplace based on cloud services, M365, MS Teams, SharePoint Online and novaWorxx, uniform and transparent processes were established and cross-team and location-independent project work was made possible.

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