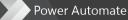# Case Study

novaCapta

LandQart

Company Profile

Since 1872, Landquart has been producing papers that meet the highest quality standards. We meet the high demands of our customers with state-of-the-art manufacturing processes and finishing steps. Today, we produce more than 10,000 tons of cylinder mould paper for banknotes and passports using state-of-the-art production facilities.

Technologies

Microsoft 365

novaWorxx

Power Automate

Power Apps

Power BI

Landqart: With M365 to a modern workplace

Challenge

- Starting point was a detailed catalog of requirements based on a cloud readiness workshop
- No collaboration tools: Communication and collaboration primarily took place via Outlook (flood of emails)
- All data was still on-premises

Solution

- Implementation of Microsoft 365 with novaWorxx as a governance tool
- Power Platform modules: Power Apps and Power Automate for automation and Power BI for reportings
- Activation of Microsoft Intune and M365 Defender on all devices
- Support for adoption & change measures including on-site support and various training materials

Benefit

- Automated workflows and reports provide a comprehensive overview
- Strengthened collaboration by working simultaneously on documents and IT-independent approval options
- Delegation of responsibilities and empowerment to the departments
- Proactive IT operations enabled by the new infrastructure

By modernizing its IT strategy in terms of collaboration, communication and cooperation, Landqart began its journey towards a modern workplace, identifying optimization potential in its infrastructure as well as collaboration and incorporating it into a comprehensive catalog of requirements. Starting point for this journey was a cloud readiness workshop, which highlighted that collaboration was hindered by the existing tools, the solutions were siloed and subject to many restrictions, resulting in many redundant versions and files. novaCapta supported Landqart as an experienced partner for all aspects of Microsoft.

With M365 to a modern workplace

Even before the introduction of M365, Change & Adoption was a key topic for Landqart. The aim was not only to introduce new tools, but also to modernize their entire way of working. Involving employees was therefore

Teams governance with novaWorxx

For the migration from on-premises to the M365 cloud, novaCapta supported Landqart in its migration from file server and on-prem SharePoint. Before the data migration to the Microsoft cloud, the infrastructure was set up, including the necessary security measures. The rollout took place gradually: once the Office suite had been updated, the new mail system was rolled out and the departments were onboarded to Teams one by one.
Together with M365 and Microsoft Teams, novaWorxx was introduced at Landqart. The governance tool creates automated and standardized Team structures to promote recognition and a positive user experience. MS Teams acts as a central collaboration hub where projects and collaboration take place. The automations within Teams are additionally carried out using Power Automate workflows.

> " We have taken our cooperation and collaboration to a new level with M365. The introduction has been a complete success, both in terms of our IT as well as from a business perspective. "

Mariano Di Spirito – Head of ICT, Landqart AG

an important aspect of the project. Landqart already began this as early as the workshop phase and nominated 15 key users from various departments in order to incorporate their requirements at an early stage.
During the change management process, employees were provided with various materials such as training courses and explanatory videos. In addition, a central SharePoint site was created on which all project information and materials were centralized. In order to reach the employees even better, a contact person from novaCapta was also appointed to provide even more flexible and direct support to the employees on site. "Before the introduction of M365, we were not very "digitalized" and still thought very much in terms of folder structures. Our way of working has changed with the modernization. We think in terms of "search functions". It was important for us to support the change to a digital mindset in the best possible way," explains Mariano Di Spirito, Head of ICT, Landqart AG.

Automation and reportings with Power Platform

In addition to Power Automate, Power Apps and Power BI were introduced. Landqart defined relevant use cases, while novaCapta implemented them. These included an idea management, a production logbook, an investment request process and a destruction application that automates the disposal after project completion. The aim was to map the organization profitably and support it with automation. The great interest in Power Platfrom within the company shows that the implementation was the right step towards digitalization.

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